

30

VAJIRAM & RAVI

MAIN EXAM TEST SERIES (June 2022)

GENERAL STUDIES

Free Test – 4 (GS Paper 4)

Comprehensive Test - 4

Time allowed: Three Hours

Maximum Marks: 250

ADMIN. NO.:

NAME: Utkarsh agrawal

MOBILE NO.:

(compulsory)

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(compulsory)

SUBMISSION DATE:

(Compulsory)

9/9/2022

QUESTION PAPER SPECIFIC INSTRUCTIONS

Please read each of the following instructions carefully before attempting questions:

There are **FOURTEEN** questions printed in **ENGLISH**. All the questions are compulsory.

The number of marks carried by a question/ part is indicated against it. Word limit in questions, wherever specified, should be adhered to. Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.

Q No.	Marks	Q No.	Marks	Q No.	Marks
Q1	4.5 /10	Q4	4 /10	Q9	9 /20
Q2 (a)	3 /10	Q5 (a)	4 /10	Q10	7 /20
(b)	4 /10	(b)	3.5 /10	Q11	7 /20
Q3 (a)	3 /10	Q6 (a)	5 /10	Q12	8 /20
(b)	4 /10	(b)	3.5 /10	Q13	8 /20
(c)	4 /10	Q7	3.5 /10	Total	97
(d)	4 /10	Q8	8 /20		250

Follow these steps to avail the facility of mentoring –

1. Go through the soft copy of your evaluated answer sheet and analyse all the comments and suggestions given.
2. Call 96672-73133 between 11:00 am to 5:00 pm to fix your mentoring slot.
3. Please follow the mentoring appointment timings properly.

VAJIRAM & RAVI
IAS STUDY CENTRE LLP

10 SEP 2022

FOR EVALUATION

Nks - 203

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10 SEP 2022

REVIEWED

number of medical records to back his claims. He requests for leniency on the ground of his mother's ill health since he being the only child is responsible for the upkeep of his aged, widowed mother.

(a) How do you plan to handle the cases of the two officials?

(b) Give suitable logic for your course of action.

(20 marks, 250 words)

(Q. No.)

VAJIRAM & RAVI

(Don't write anything in this part)

Parameters	Excellent	Very Good	Good	Average	Poor	Very Poor
Language and Articulation			✓			
Structure and Presentation		✓				
Conceptual clarity and Content		✓				
Number of Attempted questions	✓					

Evaluator/Reviewer Suggestions

Dear, Utkarsh,

STRENGTHS

- Good to see you attempted all the Questions
- Demand of Question is well understood & Addressed most of the times
- Decent Command over Subject Matter
- Intro - Body - Conclusion Approach used is Appreciable
- Good use of Examples

AREA OF IMPROVEMENT

Intro → Can bring specificity to Definition
→ In Case study → provide holistic overview of 'Ethical Component' Present & can Add Constitutional Articles as well

Body → Scope of Adding more Dimensions
→ Scope of Bringing specificity few presented points

Conclusion → Give Appropriate Weightage to the
→ Can Add Quotes, Recent Examples, Can Re-emphasize importance etc.

go through all the comments

All the Best

Ans 1

Integrity refers to value of unwavering adherence to certain principles.

Courage refers to quality of not being fearful and keep doing whatever one thinks right.

Relationship between virtue of integrity and courage is mutually reinforcing.

(1) Integrity helps unwavering adherence to courage.

Ex: Gandhiji's integrity strengthens his courage to fight British non-violently.

(2) Integrity helps people to believe continuously in their principle hence strengthening courage [Self-Confidence]

Ex: Rani Laxmibai's integrity for her kingdom strengthens her courage to fight British empire.

Reverse Intro.
can add more specific definition

Good points

③ Courage helps people keeping adherence to their beliefs

(Ex) Ashok Thengra's courage helped him to fight all odds and remain committed to honesty

④ Courage helps person not to be gagged down by difficulties

(Ex) Vinod Rai, despite Political Pressure brought out 24, was storm

Moreover any courage also require Wisdom for mutual reinforcement As one can't

expect Courageous Person to stand in front of lion in forest

Therefore with wisdom, courage and integrity are mutually reinforcing and helps in

becoming ethical and productive person of society.

Recent points
↳ Add

subject is on
giving it up
leave others
Constitution
must not
write on
this margin

point like
Duty Bound
Civil Servant
need of both

Example
Exposing
Corruption

Public Administration
Related point
& example for
Courage & integrity

Valid conclusion

C-MNS-GNKL

Intro	0.5
Body	3
Conclusion	1
Total	4.5

Ans 2(a)

Ideal refers to achieving highest degree of perfection. It is also

Called as utopian. Ideal is

Something which one aspires to become as it is considered as best.

For ex: Plato's ideal state of corruption free state

To achieve ideal is considered as ultimate aim of human life.

Highest ideal of human life

① Achieving life of satisfaction

So that one can remain happy with whatever they have

Ex: Poor man is happy with 2 meals/day while rich man is not satisfied with being billionaire as his rival is more wealthy.

② As per Plato ideal life is life where we are free from ignorance and believe

Generic

Intro

Valid

understanding

also can be

thing which

act as guidance

& some one

postpone life

more specific

Definition

Don't

print

can also

use

service to

humanity

can be

in Real

current

world

with

example

etc

subject at the
end of the
exam only
Candidates
must not
write on
this margin

in world of ideas and not in matter
↳ people not running just after
money, power but running after
values.

③ Gita talks about Nishkam Karma
as ideal goal of life. As one
should only think about our
duty not about result

④ Highest ideal of human life
should be service of other
↳ vivekanand said that
"service of man is akin to
service of god"

⑤ Belief in values like Tolerance,
love, Peace, Honesty is also
an ideal of human life
↳ Lord Rama had all these
qualities and considered as
ideal person.

Therefore one should always
strive to achieve such ideal
life.

Descent
points

↓ show need
in current
world

→ Scarcity of
Resources
→ Transform
nation etc

Generic
Conclusion
↓
Add more lines

Intro → 0.5
Body → 2
Conclusion → 0.5
Total → 3

Ans 2(b) With bad laws and good civil servant one can govern but with bad civil servant good laws can't do anything
- Bismarck

Good Intro

Civil servants are the public officials who help government in implementing policies to ensure good governance

Reason for becoming civil servants

- ① It provides opportunity to serve people
Ex: Armstrong Pame would funded to make road
- ② It provide greater satisfaction to like doing some worthful in life
Ex: Upendra dinit, MNRE secretary actively involved in making India Renewable hub
- ③ Helps in implementing Constitutional morality
- ④ Part of service which make India a welfare state.

Decent points

↓
can also add points

• Continuous Learning

• Diversity of

Job etc.

C-MNB-GNKL

avoided at the
beginning of the
exam with
Candidates
must not
write on
this margin

Attributes Civil servant should have

① Emotional intelligence to manage emotions

Ex: DCP Chetan Rathore
sang National Anthem to disperse crowd/mob during Protest

② Positive attitude

Ex: Kiran Bedi with her attitude did Tihar Prison Reform

③ Dedication to Public service

Ex: T.N. Seshan always worked for free and fair election.

④ Integrity, honesty

Ex: Achok Khemka continue to work against corruption despite regular transfers.

Civil servant should be active, professional, competent and compassionate to ensure

Ethical governance.

Valid points

→ Compassion & Empathetic Attitude etc.

Generic Conclusion
Can add → need to be innovative in the era of social Media

Write on
main and
Conclusion
Intro & add
Total 4

Intro → 1
Body → 2.5
Conclusion → 0.5
Total → 4

Ans 3
(a)

Generic
Intro.

Add more
Specific
Definition

Can start with
Negative extreme
behaviour
tendency etc

Decent
point

Anger is state of emotion where
we loose control over ourselves and
do things which we will not
do in normal condition.

It is said that when we are
angry we will not face consequences
because we became angry
but negative consequence will
happen because of what we
did when we were angry.

In present context when our
society is becoming intolerant
and people are having less
control over anger this
quote become more relevant.

Generic
point

Can also add
Specific
points like

- Destruction of objectivity
- loss of calmness
- Effect on health
- etc

C-MNS-ONKL

one will be punished by their
anger because

① one don't remain in
senses when they
speak during anger.

candidate
must not
write on
this margin

Ex: Sishupal in his anger spoke disrespectful to lord Krishna and up loosing his life

② In Anger we lost control over what is right and wrong

Ex: Ravana was angry of Suparnnookha incident and a kidnapped Sita mata

③ Anger deprive person from their emotional intelligence

Ex: Karna because of his anger abused Draupadi in Mahabharat

④ Anger takes away values like love, serenity etc.

Therefore one should meditate, practice yoga and become more tolerant to avoid anger and subsequent consequences.

Intro → 0.5
Body → 2
Conclusion → 0.5
Total → 3

TXND-BNW-3

Decent point

Can Also Add Sub-Heading

Relevance in Today's world Managed

Anger
Add points like Resolution of disputes etc.

Conclude Conclusion can Add

Quote like

Be a light unto yourself Buddha

Handwritten text on the left margin, partially obscured.

Ans 3(b)

"State is individual writ large"

- Plato

Students are
not to write
on this margin

Valid
Intro.

Given statement shows that
State is made up of its people
only. State don't emerge out
of oak or rock, State is
representation of its people.

Therefore Morality of individual
and state are one and same.
Morality of state is addition
of morality of all the people.

$$\sum_{n=1}^n (\text{People})_n = \text{State} \\ (\text{Morality})$$

Relevance

Good
point

① If one wants to improve
condition of state people should
be more ethical

C-MNS-GNKL

Con: Criminalisation of politics
can reduce only if people
choose ethical people

① It is in hands of people to increase soft power of state

TXND-SNW-3

Ex: Japan's hardworking image is because of its hardworking people

③ If people are moral and ethical, state is known for this

Ex: India is known for its hospitality, it is because people believe in "Athithi devo Bhava"

④ People are also known by its state Ex: Pakistan Common People suffer because of terrorist tag of Pakistan as country

⑤ Country's morality, ethics determine people's future
Ex: Sanctions on North Korea are depriving common people from prosperity

Therefore people should adhere to basic morality, ethics it will make nation more ethical

points to add
Justice
one of Plato's Cardinal Values
Morality of State
Culminating effect of Morality of Individual i.e. Courage, Temperance, etc

Intro
Body
Conclusion
Total

→ 1
→ 2.5
→ 0.5
→ 4

Generic Conclusion
Add link of Ethics & Politics etc

(Ans 3/1)

Overview
Intro.
↳
Can also
Add
Emotional
Intelligence
Aspect
necessary
for

Leadership refers to quality where
people can show true path to
their followers. It is ability
which can take long term
vision and help people to
achieve that.

noted as
giving it up
from side
Candidates
must not
write on
this margin

Leadership is not domination
which means that it is not
about imposing one's own
idea over others. For ex:-

Nazis imposed Aryan supremacy

theory over German people which
was considered as domination
and not leadership quality.

Leadership is about art
of Persuasion. It means that

Leader should be able to
communicate effectively to work
for common goal.

C-MNS-GNKL

For En:

Lat Bahadur Shastri

Good
point

ASK Indians to leave one time food and people left for common goal of food security.

Leadership is all about showing vision to people for certain goal.

Ex: M S Dhoni could lead Indian team in 2011 world cup for vision of winning trophy.

Similarly leadership is about influencing people to change their behaviours about certain things.

Ex: Gandhiji could lead mass movement and make it a non-violent.

Therefore leadership is such quality which can make or break whole society, whole nation. Qualities like Persuasion, Emotional intelligence, Positive attitude is necessary for such quality.

CANS-01X1

Don't point & also can add points like
• Refuse motivation from within
• Leading from front.
• use of charisma etc

Valid conclusion

Intro → 0.5
Body → 2.5
Conclusion → 1
Total → 4

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☆

Ans 3(d)

Valid
Intro.

Emotions refers to certain traits which helps in showing what one feels from inside. It can be positive like love, happiness or negative like Anger, Jealousy.

Reason refers to quality of Rationality. It helps in taking decision based on facts and not belief.

Emotion without reason is blind

① Without reason control over emotion become loose which can have negative consequence.

Ex: Recent Udaipur killing over prophet remark

② Without reason one start believing in superstitions.

Ex: Crossing of cat midway is not good.

Recent
points

↓
Can also
add
points like
Disguise true
feelings etc.

③ Emotion without reason can lead to excessive trust, which can lead to backstabbing.

[Ex: - Priestly class outraging women modesty
↳ Recent Kerala church case]

Reason without Emotion is impotent

① People become atomistic, individualistic which is not healthy for society

Ex: People start questioning family, marriage as institution

② People no more Care about others' Pain, Emotions etc.

③ It makes Society unequal

Ex: Neoliberals opposing Affirmative action based on Merit.

Therefore Reason and Emotion both are necessary in equilibrium.

CMS-DK-12

Recent points

Also can add points like

- Decision Making
- Mechanical in Nature etc

Generic Conclusion
Add need of Emotional Intelligence etc

Intro 1
Body 2.5
Conclusion 0.5
Total 4

Ans 4

Generic Intro.
Add more
specific
Definition

Administrative decision making
refers to making such rules,
regulation which are in larger
Public interest.

Students are
not to
write on
this margin

It is considered as an art
which require careful examination
of situation in order to produce
effective results as :-

Recent
Points

Can also points

like
Handling
Diverse
Responsibilities

Solving moral
Dilemmas,

Conflict of
Interest etc

① Decision making needs to take
care of Societal factors

Ex: Ration Card are given in name
of women as head to reduce
Patriarchy

② Require Economic situation in
consideration

Ex: success of COVID vaccination
lies in that it was free of cost
for everyone.

C-MNS-GNKL

③ Any decision should be
according to people's attitude
and behaviour

Ex: Govt reduced LPG subsidy gradually so that it doesn't burden common people in one go

④ It also need impact of decision on security situation.

Ex: Govt took back Farm/Buis as it might impacted India's security.

⑤ Crowd Control require emotional intelligence in order to produce just outcomes

Ex: DCP Uetam Rathore instead of using lathicharge, sang national anthem in front of mob

Therefore decision making is itself an art which involve component of attitude, emotional intelligence and Rationality + Innovation & Empathy

Recent point
Can Also
Add
need of
Innovation
& Creativity
etc

Valid
Conclusion

Intro	0.5
Body	2.5
Conclusion	1
Total	4

Answer

Decent
Intro

Can
Add & also
in Fundamental
Rights too

Conscience refers to inner intellectual
judgement toward certain issue.
Conscience is based on our value
system which are considered as
more moral and ethical.

noted at
page 8 of
this margin
Candidates
must not
write on
this margin

In Matter of Conscience law of
majority has no place

① Conscience helps people doing
what is right and not what
is established.

Ex: Amitabh Kant as CEO of

Good
points

NITI Aayog worked for digital
economy despite thinking of
people that digitisation is not
possible

② Conscience helps people in
doing what is beneficial for
all not just for majority

CMNS-GAKL

Ex: R Warneri in MP district
as DM build Diyangam
friendly infrastructure

③ Conscience helps civil servant to do their Constitutional duty

despite it might be opposed by majority

Ex: Police provided security to Anti CAA, farmers protest despite majority opposition

C-MS-DNKL

④ Conscience is inner voice, which help civil servant doing what is in welfare for everyone.

Ex: T.N. Sesham despite majority thinking of executive domination ensured that Election Commission remains independent institution

⑤ Conscience enable civil servant to implement Public Policy with efficiency to every community, region.

As Gandhiji said "There is no higher court than Court of Conscience"

General Conclusion
Also Add 2,3 lines more like a

bring subjectivity in decision making

Intro
Body
Conclusion
Total

0.5
3
0.5
4

Ans 5(b)

Corruption refers to misuse of entrusted power for private gain.

Corruption according to 2nd

ARC has become pervasive thing in whole country and severe intervention at societal level through proper socialisation

① Contribution of Father

① Father teaches child courage to fight against any odds and demand like corruption.

② Father teaches child to resist and raise one's voice if something wrong like corruption happens.

③ Father helps child to understand difference between right and wrong.

Role of Mother

① Mother teaches analisis like love, care that will

Reverse
Auto
↓
can also
Socialization
↓
Meaning

Valid point
Can also
give a sense
of Responsibility
& Accountability

noted at or
after it up
from with
Candidates
must not
write on
this margin

C-MNS-QMEL

help child not to demand bribe in future

② Mother teaches child to believe in need and not greed which avoid chance of corruption

③ Mother teaches child compassion empathy toward others which help child not to commit corruption

TXND-SNWD

Cred. points
Add
Also selflessness
Non-Reciprocity
etc

Role of Teacher

① Teaches Rules, Regulation, Laws which create deterrence

② Give Reward and Punishment on doing wrong thus giving life lesson for future

③ Teaches qualities like discipline, perseverance thus earning by hardwork and short cut

Valid point
Also
Add points like
virtue of
Hard work
open minds
etc

Apt Kalam signifies Rule

of Parent and good teacher in child development and destiny of nation

Generic Conclusion
Also
Correct
Attitude
role of
Correct guidance
etc

Intro 0.5
Body 2.5
Conclusion 0.5
Total 3.5

Ans 6(a)

Citizen charter is vision document which shows commitment of organisation toward service delivery to citizens.

OBJECTIVE of citizen charters

- ① Brings transparency and responsiveness in governance
Ex: Model Citizen charter for Panchayats focus on Transparency
- ② Brings Accountability for people
Ex: Air India in Citizen charter added for full reimbursement on delayed flight
- ③ Provide Grievance redressal mechanism to citizen
Ex: UP government has asked offices to introduce citizen charter to provide grievance redressal

Revenue
Btw.
↓
can present
over-view too
↓
It aimed to
make public
organisation
Citizen friendly
Accountable etc

Good
points
↓
good
use
of
Examples

उत्तरों में
प्रश्न के संख्या
के साथ उत्तर
लिखें।
Candidates
must not
write on
this margin

④ Helps in Strengthening Public Trust

④ Endore Municipality

Citizen charters helped increasing public trust and public participation

Good points

⑤ Bring Objectivity and good governance in system

Can also add points like

⑤ Provide Choice, Quality to CITIZENS

Citizen as stake-holders

⑥ Improve Quality of service delivery

Intro 0.5
Body 3.5
Conclusion 1
Total 5

Issues in citizen charters

Not formed with Public consultation

Not legal sanction

Outdated charters

Not in vernacular language

2nd ARC has suggested

Valid for Conclusion

Provide Proper Public grievance

Redressal, giving legal sanction

and moving toward Sevottam Model

Handwritten text in the bottom left corner, possibly a page number or date.

Ans 6(b) Bureaucratic morality refers to ethical standards Principles that every Bureaucrat should follow while in service.

Generic
But to
Add more
specific definition

One of Cornerstone of Bureaucratic morality is Non Partisanship and Impartiality.

Good
point

These two basic things generally means that Bureaucrats should not get influenced by Politics and do their work without biases.

Corner stone of Bureaucratic morality is separating administration from Politics

Valid
point

(i) It helps in doing Public welfare despite Political Pressure

C-MNS-GNKL

(ii) Example Sunil Patil, IPS officer despite frequent transfers didn't beget down and perform impartial investigation.

② It brings out Peculiarity, Probity, integrity from Civil servant

(ex) Vinod Rai despite Political Pressure went for financial propriety report

③ It helps increasing Public trust in Bureaucracy

(ex) People's trust in UPSC is because of its impartial nature which can't be said for SPSCs

④ It helps in providing useful advice to Political leaders from all spectrum

⑤ It helps in implementing Policies in all Constituencies

Whether belong to ruling or Opposition Party

⑥ Prevent Politicisation of Bureaucracy

(ex) Vohra Committee - Politician
Max Weber - Bureaucrat
Hermes

Thus As (Max webber) says Bureaucracy should be Neutral, objective and impartial.

TMND-BNH-2

Decent points
Can also Add
• To Avoid situations of Dilemma
• Handle Conflict of Interests
• maintain Healthy Relations with Superior etc.

Intro 0.5
Body 2.5
Conclusion 0.5
Total 3.5

Page 1 of 1
Date: / /
Page No: /

Generic conclusion
Add more weightage.

Ans 7

Generic

Tutor

Can

Add

Component of
Leadership
Quality is
Highlighted

Good
points

Practice before preach idiom
Means that before giving
lectures to others, one should
oneself follow that Practice.

Ex:- Gandhiji left sugar
before advising young boy
to leave sugar.

Need of putting idiom into Practice
for civil servant

① Civil servants ensure rule of
law but themselves should
follow same

Ex:- using their powers to
availing free service in restaurants
movies etc.

② Before preaching of values
in society, should practice
same

Ex:- Jharkhand (Panchi)
Collector slapping boy for
not wearing mask.

C-MNS-GNKL

Students should
write it up
before writing
Candidates
must not
write on
this margin

③ Rule implementos shouldn't be Rule breakers

→ doing Corruption against Prevention of Corruption Act

④ Helps civil servant in becoming more Efficient while demanding efficiency from private sector

⑤ On field check when asking accountability from subordinates should also be accountable to people.

⑥ Before ensuring that people follow all regulation, they themselves should do same.

→ Birmes collector was apprehended in case of sexual harassment-

Thus such idiom is not only feasible but necessary for ethical governance.

CMNS-DNK-3

Decent points
↓
Can Add
Also points like
infuse sensitization
by being sensitive to them
↓
Handling Mob-lynching elements etc.

Give a Conclusion
↓
Can Add
points like
'Action speak louder than words' etc.

Write on
marked sheet
Conclusion
Hence write
first a bit
introduction

Intro	0.5
Body	2.5
Conclusion	0.5
Total	3.5

(Ans 8)

Case study deals with issue of Sexual Harassment at work place.

It is legally and ethically wrong activity and should be prevented at any cost

(Q) Ethical dilemmas faced by Ms Anu

① Raise her voice against injustice

II
outraging modesty of women

vs giving another chance to manager

II
might improve behaviour in future

② Complaint under Protection of Sexual Harassment Act

vs fence sitter because of innocent mistake

③ disciplinary action

vs Manager being good performer might impact company's performance

① Self Career Prospect

vs

Issues of other women

② Gandhian Ethics of not tolerating injustice against other women

vs

Machiavellian Ethics of being Utilitarian and selfish by nature

Decent point

merge with ③

③ Rule of law
↓
POSH Act, 2013

vs

Work culture
↓
Reputation of company

(b) According to me, Ms Anu should follow Gandhian dictum of

Good point

"Injustice anywhere is threat to Justice Everywhere".

Therefore Ms Anu should raise her voice on behalf of other women without thinking about her career as

(i) It will avoid any crisis of conscience for Ms Anu

Students are advised to write on this margin

(ii) It will prevent harassment of other women who might be victim of HR and managers

(iii) Law also dictate that such incident should be reported for larger good

By It will help in improving work culture of company and bring gender sensitisation

By As Ms Ans is competent, she will anyway get better career opportunities in future

By By complaining, HR and management can get change which will be a win-win situation

(c) Immediate action as CEO

① Set up internal complain Committee as Per post and investigate about case

Decent points
↓
Can also add like
↓
Discussing with women → for united choice of action etc

avoid to be
given 4 up
from with
Candidate
must not
write on
this margin

M1 C-MNS-ONKL

Good point

- ② Gather all evidences against managers and HR
- ③ Give opportunity for Anonymous Complaint against Management or any other person
- ④ Take strictest action against guilty as per law

Good point

noted at p
page 4 of
these with
Candidates
must not
write on
this margin

Long Term Measures

- ① Recruit staff on Ethical basis
- ② Ensure Women Representation in management so that women don't feel insecure
- ③ Create free Environment in Company so that all employees can discuss all kind of issues
- ④ Gender sensitisation Seminars in office
- ⑤ Always remain available (24x7) for all employees to solve their issue

Good point

can also Add points

like

Head of Complaint Committee can

be a Women to inspire confidence &

make women feel comfortable to come to Report with Mount in mind etc

C-MNS-QNKL

- ⑥ Make women aware about their rights, laws with Counselling

As BR Ambedkar have said "I measure

Progress of society by Progress women have made." Therefore Zero Tolerance Policy is needed

Decent Conclusion
Add more lines
Intro - 0.5
Body - 6.5
Conclusion - 1
Total - 8

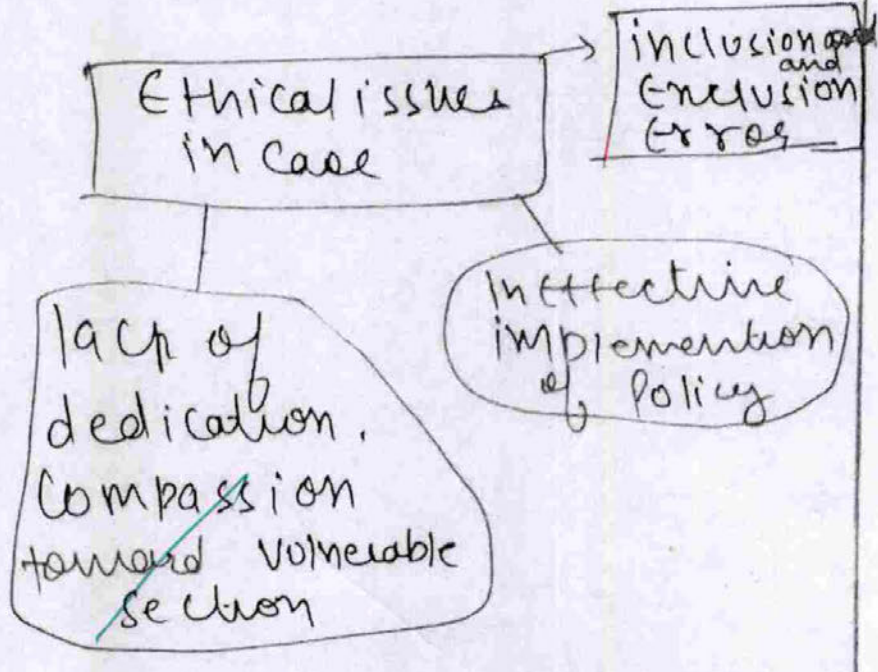
Ans 9

Case study deals with issue of dereliction of duties by officials and misutilisation of public fund by lapses in policy implementation.

Write in the margin

Decent Intro
↓
Can also add points like 'Lack of Professional Integrity etc

Professional Ethics



Options available

(a) Summon welfare officer, seek clarification and suspend

Good points

Merit

Demerit

(i) create deterrence for further incidents

(i) Officer might not bear fault.

(ii) Justice as per rules

His pension will be extreme step

(iii) Send good Message to Public

(ii) Without taking suspension is not good precedent

C-MNS-GNKL

(b) suspend officer and order enquiry

Merit	Demerit
-------	---------

(i) suspension will ensure free and fair enquiry

(ii) Enquiry will bring all information and evidences

(iii) deterrence

(i) against Presumption of innocence without Preliminary inquiry

(ii) It might be a bonafide mistake, suspension will be Extreme

noted at the top of the page
Candidates must not write on this margin

Decent point
↓
Principle of Natural Justice followed etc

(c) Recommend disciplinary action on basis of enquiry

Merit	Demerit
-------	---------

① As per Natural Justice

② It will ensure free and fair

action according to law

③ Improve work culture in office

① Officers might influence enquiry while being in office

② There can be Collusive Corruption issue during enquiry

Good point
↓
can take time etc.

(d) Taking stock of situation and taking action accordingly

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this margin

Good
points

Merit

Demerit

① It will ensure Preliminary Enquiry and further action can be taken

② It will gain public trust

③ Citizen centric governance

① It can involve my biases & Biases of people

② action might not be wholly objective

③ It is not way of professional Enquiry

Best Course of action

Good
point

① Set up Preliminary Enquiry Committee, which will take Primary evidence and talk to local people

C-MNS-GNKL

② If Primary Enquiry indicates officer being guilty, Officer can be transferred or send to leave

1) Till Enquiry Completion

② Then detailed Enquiry will take place involving all stakeholders

④ Action would be taken against all guilty as per law and rules

⑤ Then take care and modify all inclusion, exclusion errors

⑥ Collect Payment with Penalty from all ineligible beneficiaries

⑦ Use technology to ensure that further no such incidents happen

⑧ For long term, grievance redressal mechanism so that beneficiaries can complain and get all benefits.

Constitutional morality says

C-MNS-GNKL that Bureaucrats should put

Public interest first and implement

policies in way which ensure

Welfare state

noted at the place of the candidate must not write on this margin

Good points

↓ Also Add points on

Exclusion, Error,

↓ Immediate Reimbursement of Beneficiary List

Compensation to already suffered etc.

Valid Conclusion

Intro → 1

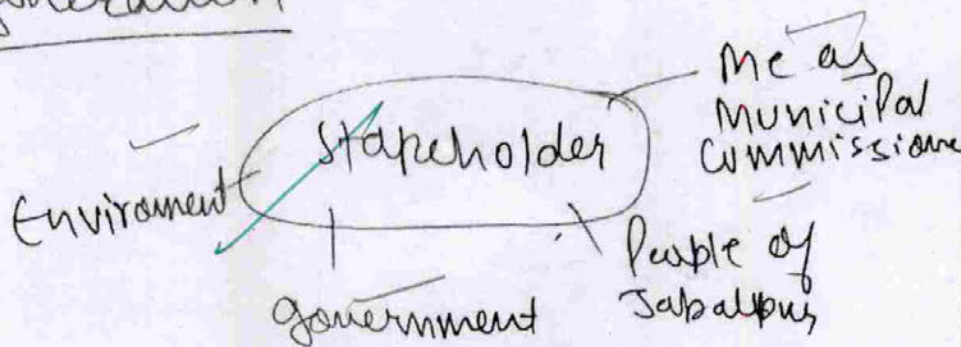
Body → 6.5

Conclusion → 1.5

Total → 9

Ans 10

Case study deals with issue of Overlooking sustainable development and mindlessly going with growth. It Impact our Environment, health and Injustice to future generation.



(a) Feasible solution for solving water crisis

① Removing illegal Encroachments that are covering lakes

② No new building without Environmental Clearances

③ declaring Protected Environment

Generic Intro.

Rephrase in Better words like

Unplanned Urbanisation + Conservation vs Development Debate etc

Good point

Can Add point like use of water tankers for

Immediate Relief etc

Students must not write on this margin

(1)

Zones by recommending it to
state government

(4) Reinvirogation of traditional
lakes, reservoirs under Jal
Shakti Abhiyan

(5) Mandating Rain Water
Harvesting in city

(6) under Nagar Udyam scheme
develop green areas in city
and make City Parks.

(b) Negative Consequences of solutions

(1) lack of land for Parks and
green areas

(2) Opposition of removing
encroachments

(3) might delay developmental
activities

Students
must not
write on
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Good
points

Valid
point

Can also
Add points
like "loss
of Investment"
on
(ii) Building
etc

Avoid writing incorrect words.

avoid it as
it is not
from the
Candidate
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write on
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Decent
Point
↓
can add point
→ scope of
Conflict
Increase
↓
Buildings might
not like
idea
etc

(4) like increase cost of infrastructural development

(5) There can be Political Pressure as it affect Vote bank Politics

(6) due to lack of awareness, People might not build rainwater harvesting structure

(c) Strategies to overcome them

(1) Effective Communication
With all facts and data in front of People to make them aware

(2) Persuade People by showing successful case studies of other Global cities

(3) Appealing to their

(iii)

Conscience by showing that it is necessary for their future generation also

④ Recommend state governments to provide subsidy for rainwater harvesting and green building

⑤ Land Pooling for green Projects

⑥ Dedicated Portal for environmental clearances

⑦ Rehabilitation of people from encroached land

Today we are living in water stress condition, any

Bhagidari is needed to ensure

This doesn't become water scarcity condition.

avoided at all
ways & off
from other
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Good points
↓
Can give
initial jump
on not
sustainable
endeavour not
part of
builder via
tax Rebate
& Capital
Inflow or
Valid
compensation
etc.

Generic
Conclusion
↓
Can Add
points like
Recent Example

Demolition
of Tower
↓
Creating
Polluting
Environment
covering floors etc.

Sheet

C-MNS-GNKL

Intro → 0.5
Body → 6
Conclusion → 0.5
Total → 7

Ques 11

Case Study deals with incident of Communalism and religious intolerance which has potential of disrupting Social harmony.

dedication to public service

Ethical values required to solve the case

Courage of conviction

Emotional intelligence

Persuasion techniques

(a) Diffusion of situation and encouraging Peace and brotherhood

① Meeting with Political Party and using Emotional intelligence to convey the negative consequences of their decision

② Conveying them that decision can be taken with mutual talks and discussion so that their own

Generic Intro

Can also Add points like Encroachment of fundamental Rights

Mention Articles etc

Cross point

Valid points

C-MHS-GNKL

candidate must not write on this margin

legitimate interest can be protected as well minority rights are also preserved.

③ Talking and Persuading minority Community leaders that they should lower their speeches decibals so that it doesn't affect other communities

④ There are also fixed guidelines regarding noise pollution, that should be adhered to

⑤ talking to Religious leaders and request them to appeal to people to maintain religious harmony

⑥ At last resort using force and other options to ensure religious harmony

subject of the
paper & up
to the
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Good points
Can also Add
points like
Doctrine of
Essential Elements
Religious
Practice laid
by SC in
Recent
Judgement

Check on
if Propagating
Prayers on
speaker is
one of them
etc.

Can also Add
Deployment of
extra force
for emergency
situation

(b) Options available

Recent point
Add merits
demerit of
options
mentioned
etc.

① use Police force against people who tried to disrupt religious harmony

② Compel minority to remove speakers ^{Compel}

③ use Preventive detention clause to detain people

④ use Persuasion and discussion methods where leaders of all sides are Present.

Good points

Best option according to me is Persuasion and discussion.

Other options will lead to

Relative deprivation in one

of side. This might

create religious animosity

subject of
paper & all
things only
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among people and impact law
and order situation.

While discussion and Persuasion
will ensure that there is no
communication gap between
both parties. They can amicably
settle the issue by arriving
at compromise.

Minority group might
lower the voice so that it
doesn't violate noise pollution guideline
and impact other religious
groups.

(Gandhi) was believer of
Sarva Dharma Sambhav.

Constitution also talks about
Unity, Integrity, Fraternity. Thus

amicable solution is only way
forward in this situation.

Intro → 0.5
body → 6
Conclusion → 0.5
Total → 7

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the end of
the essay
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Valid point
can also add points like
get a particular
Theme to

Generic Conclusion
→ can say
Stakeholders
interest must be
taken into
Account
→ Tolerance &
brotherhood as
mentioned in
or fundamental
duties can
be looked upon it

Ans 12

Case study involves issue where power drunk people try to use their influence and connection to break the laws.

Ethical issues

→ threatening public servant from doing their duty

→ use of power in wrong manner

→ Fear of penalty posting

(a) Advice to subordinates

① one shouldn't get threaten from such incidents

② show my full support to my subordinates in case of any eventuality

③ Telling them that they should take action as per law and should not fear from anything

without an answer it is not a case study. Candidates must not write on this margin.

④ Using Emotional Intelligence to change their attitude toward Public service as Public service demand conviction, courage without expecting any reward

⑤ telling that even if they get penalty posting, they should keep doing what their service demand and don't get bogged down by such incidents

(b) Course of action

① Talking to seniors and taking them into confidence regarding situation

② Giving free hand to subordinates and asking them to take action as per law, rules without any fear

Recent point
↓
Also
can also
Wearing video
Recorder for
Transparency &
Backing their
conduct etc

valid
point

points
Add

③ If someone threaten by showing their Political Connection, they should be booked under provision of threatening Public Servant

authorised all go
policy & all
things which
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④ This would create deterrence to further incidents.

⑤ Giving my moral support to my subordinates and force

⑥ Standing behind them and giving them suitable advice in case any negative consequence happens

⑦ This will help in boosting morale of force → How?

↓
Give
Example

Decent
points

Can
points

Taking
Night

to read
by

in just
confidence

etc

Add

like

few

shifts

Example

② Spending more time with
my force so that they feel
secure and can tell me
about these issues.

For any Civil servant
their primary duty is to
work as per law without
any fear or favour. Civil
servant should show dedication
integrity despite any
consequences.

Public service values
demand keeping public
interest before self interest.

subject of the
essay is not
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Valid conclusion
↓
Try to write
in one paragraph
↓
separate from
Body

C-MINS-QMKL

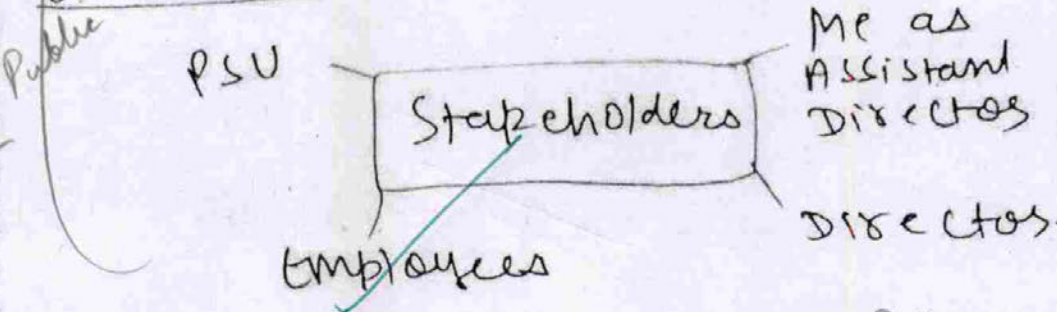
Intro	0.5
Body	6
Conclusion	1.5
Total	8

Ans 13

Case study deals with case of transfers in PSU where one case seems genuine while

others indicates toward use of connections and conflict

Interest



(a) Handling two cases

(i) First case (Officer X)

(i) Telling Officer X politely that his case doesn't meet criteria of transfers so he can't get transfers

(ii) "Suitable enough" is not exception for his transfers

Generate Intro.

Can Add spec

points like

'Need of Ethics in Public Administration'

'issue of Private v/s Interest etc

Valid point

Can Also Ask to Present

PC-MNS-GNKL in writing so -> can be Admissible as Proof

subject is not going to be same every Candidates must not write on this margin

(iii) As far as closeness of director
is concern, law clearly says
that no employee can get undue
benefits of such connection as,
it create conflict of interest.

Decent point

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admission
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this margin

En] If he further insist then
directly talk to director to
apprise him/her all information
and asking him/her to direct
offices ~~not~~ to ask for transfer
Otherwise action against him
needs to be taken.

can
also
file for
official
complaint
if still
persists
etc.

(2) OFFICER(Y)

(1) his case looks legitimate ..
Therefore first closely examine
whether it falls under genuine
emergency

Good point

Then asking him it can shift
his mother to his transferred
place and take care of her

(3) if he show his genuine

C-MNS GNKL

Valid point

Inability to do so then
Provide him transfer to
suitable place.

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name and
write in
this margin

(b) logic for course of action

① In first case, such action
was needed to ensure trust
of fairness in other employees

② ^{example} it also ensured that nobody
feels in office that they
can trespass rules and
regulation

③ Avoid any Conflict of interest

④ In second case, it was
genuine demand of officer

⑤ It will ~~not~~ increase
Motivation and dedication

Valid point
↓
Can also Add
points like
→ set Precedence
for future
→ Principle of
Merits
are followed

of officers toward PSU as
their genuine concern is
addressed

③ It will also improve work
culture as employees think
that management is always
available for them.

Remaining fair to
all employees and ensuring
all rules are applied with
free and fair manner is
necessary to strengthen work
culture

This also motivate
employees to work for
welfare of Corporation.

Kautilya has also said that officials
should remain motivated for good
governance

C-MNS-DNKL

Valid
Conclusion

Try to
write in
one paragraph

Intro → 0.5

Body → 6

Conclusion → 1.5

Total → 8

