

# VAJIRAM & RAVI

SURE SHOT TEST SERIES FLT 2024

## GENERAL STUDIES Ethics Full Length Test Test - 12 (GS 4)

Time allowed: Three Hours

Maximum Marks: 250

ADMIN. NO.: 1 6 0 0 0 3 3 0

NAME: Shakti Dubey

MOBILE NO.:

EMAIL.:

SUBMISSION DATE: 19th-sept-2024

### QUESTION PAPER SPECIFIC INSTRUCTIONS

*Please read each of the following instructions carefully before attempting questions:*

*There are TWELVE questions printed in ENGLISH. All the questions are compulsory.*

*The number of marks carried by a question/ part is indicated against it. Word limit in questions, wherever specified, should be adhered to. Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.*

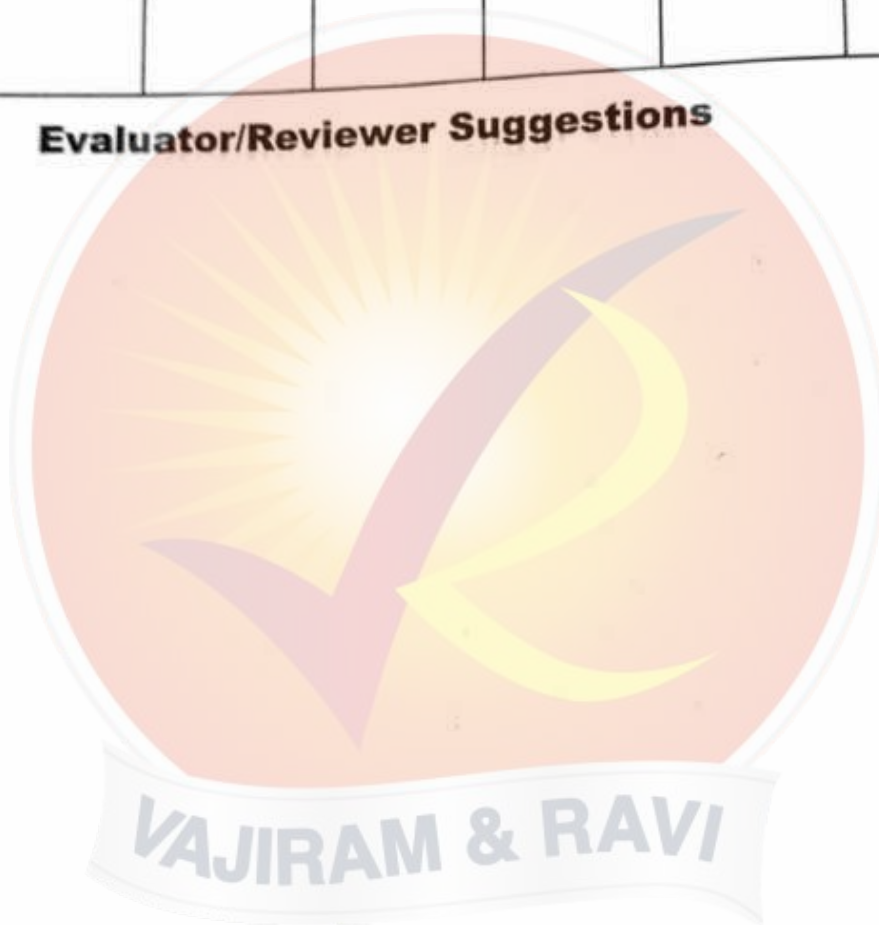
Q No.	Marks	Q No.	Marks	Q No.	Marks
Q1 a)	/10	Q4 a)	/10	Q8	/20
b)	/10	b)	/10	Q9	/20
Q2 a)	/10	Q5 a)	/10	Q10	/20
b)	/10	b)	/10	Q11	/20
Q3 a)	/10	Q6 a)	/10	Q12	/20
b)	/10	b)	/10	Total	/250
c)	/10	Q7	/20		

### **Follow these steps to avail the facility of mentoring –**

1. Go through the soft copy of your evaluated answer sheet and analyse all the comments and suggestions given.
2. Call 9717565805 between 11:00 am to 5:00 pm to fix your mentoring slot.
3. Please follow the mentoring appointment timings properly.

Parameters	Excellent	Very Good	Good	Average	Poor	Very Poor
Language and Articulation						
Structure and Presentation						
Conceptual clarity and Content						
Number of Attempted questions						

**Evaluator/Reviewer Suggestions**





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## Section - A

Answer the following in not more than 150 words each: Each Question carries 10 marks (10 marks x 13 = 130 marks)

1. a) Educational institutions are pivotal in instilling ethical values in students by integrating moral education with academic learning. Discuss. (10 marks, 150 words)

"It's easy to build stronger children than to repair broken men".

This quote highlights the significance of value based education for children.

Educational institutions are one of the prominent agent of such change.

- (1) They act as a first formal setup for learning, outside the family
- (2) Educational institutions instill value of brotherhood & harmony  
eg:- lunch sharing tradition
- (3) It helps in inculcating moral behaviour  
eg:- Rewards and punishment
- (4) It helps in instilling discipline in students  
eg:- Homework and fixed school

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(5) It also teaches values like - patriotism  
and love for one's nation

eg:- celebration of 15<sup>th</sup> August

(6) It helps in instilling communal  
harmony

eg:- celebration of festivals like -  
Holi, Eid, Christmas, etc

(7) Inculcates rational thinking &  
critical analytical abilities

eg:- Quiz competition

(8) Role model based teaching

eg:- 2<sup>nd</sup> October & role of MK  
Gandhi

(9) Develops in them culture of  
cooperation & teamwork

eg:- Group projects

Therefore educational institution  
build the foundation of nation and  
to strengthen it - New Education

Policy - 2020 has been brought by govern-  
ment.

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b) Differentiate 'Consequentialism' from 'Deontological Ethics' with suitable examples. (10 marks, 150 words)

In ethics, two major theories in order to determine ethicality of an action are -

- Consequentialism
- Deontological ethics.

Consequentialism :

- (1) The theory focuses on the ends
- (2) According to this theory if the end achieved is moral, the act will be considered as ethical
- (3) Overlooks the idea of purity of means
- (4) focuses more on consequence than on intention
- (5) follows the - "Doctrine of double effect"

eg:- The release of vaccines during COVID-19 pandemic without proper & formal clinical trials to tackle the menace of pandemic

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### Deontological Ethics :-

- (1) This theory focuses on purity of means (MK Gandhi)
- (2) The idea is moral means will always lead to moral end
- (3) Similar to Bhagavad Gita concept of - Nishkam Karma.
- (4) The means will never be compromised to achieve a right end

eg - The Indian national movement which was based on ethical means of - Satyagrah, Ahimsa (Non-violence) and constitutional means to act against unjust rule - This led to Independence of India

Both of these theory are equally applicable in everyday life and help in guiding ethical behaviour.

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2. a) Discuss the importance of quality of service delivery in public hospitals. In your opinion, what measures can be taken to improve the service quality in public institutions?  
(10 marks, 150 words)

According to the Economic Survey 2023-24, Government expenditure on healthcare has remained stagnant around 1.9% of GDP which is very low in comparison to 15th finance commission recommendation of 2.5% of GDP.

Service delivery in public hospitals:-  
its importance →

The low government expenditure has led to poor service delivery, which impacts the citizen because:-

- (1) 11% of population is multidimensionally poor (NITI Aayog)
- (2) huge chunk depends on the public healthcare centres for treatment
- (3) In India majority of population comes in "middle class" bracket
- (4) Private healthcare is very costly
- (5) high out of pocket expenditure (73%)

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Measures to improve service quality:

- (1) Increase the healthcare budget
  - (2) focus should also be on strengthening the infrastructure of public hospitals
  - (3) citizen charter must be prepared
  - (4) Grievance redressal mechanisms and feedback mechanisms needs to be strengthened
  - (5) Penalty should be imposed on public hospitals for violating service quality standards
  - (6) "Doctors of practice" model can be used - allowing private sector doctors to attend patients in public hospital twice / thrice a week
  - (7) increase public - private partnership
- Right to Healthcare is a fundamental right under A-21 as stated by Supreme Court in Banahua Mukti Morcha case & the government should ensure quality service standards

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b) Ethical principles are the integration of discrete individual moral values. Illustrate with suitable examples. (10 marks, 150 words)

"We are not just made of ourselves, but we are made up of many".  
Individual is a situated self and can never be understood in isolation. The moral values and ethical principles we obey are sum of values & principles of so many different individuals.

Ethical principles :  $\Sigma$  moral value of discrete individual

To explain this - Immanuel Kant gave his 4 categorical imperative - 1st & 4th principle better explains this  $\rightarrow$

① 1st imperative :- The moral principles are universal and absolute that are widely accepted by all  
eg! - human rights - universally accepted values

② 4th imperative :- one must act in a way such that they know their act may lead to establishment of universal moral principles  
eg! - don't lie, don't steal, etc

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Similarly other such cases are:

(3) Integrity :- Jai's principle has been exhibited by many like:

eg :- A.P.J. Abdul Kalam, Ashok Khemka IAS

(4) Honesty :- society praises honest behaviour & thus creates a universal moral principle

eg :- Lal Bahadur Shastri

(5) Vegetarianism - Some might consider it ethical some may still prefer non-vegetarian

(6) Alcohol consumption & Gambling

eg :- considered a norm in west, while it is a sin in Middle East Islamic nations

Therefore the ethical standards set up by the society are not based on one man's view but views of many.

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3. What does each of the following quotations mean to you in the present context?

a) A nation's greatness is measured by how it treats its weakest members- Mahatma Gandhi  
(10 marks, 150 words)

Gandhi in his Talisman - talks about the weakest in chain. This idea is similar to Deen dayal Upadhyay's Antyodaya. The nation's greatness lies in making policies which are more oriented towards the vulnerable in the society.

Importance of Gandhi's talisman :-

- (1) ensure inclusive development as everyone is considered part of nation's growth story
- (2) leads to upliftment of the vulnerable section in society  
eg:- Through affirmative actions  
eg:- reservation
- (3) leads to sustainable growth as every stakeholder is considered
- (4) leads to building strong nation

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Steps taken by India :-

- (1) MGNREGA - to provide wage employment to unemployed rural poor
- (2) Public distribution system - provide foodgrain to the Below poverty line
- (3) Beti Bachao Beti Padhao - To promote girl child education
- (4) SC/ST prevention of atrocities act to avoid any sort of disabilities imposed on SC/ST
- (5) Transgender person (Protection of rights) Act - to ensure dignified living for transgenders
- (6) Protection of PWD Act - for physically challenged people,

Thus India's growth story is not just guided by the rich & stable but instead more focussed towards the weak & vulnerable and is in line with Rawls's Difference principle to ensure Justice

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b) Wisdom, compassion, and courage are the three universally recognized moral qualities of men - Confucius  
(10 marks, 150 words)

"A man on outside is guided by the values within" - whatever value system, belief, personal experiences we go through, not just impact our aptitude and attitude, rather also reflects in their behaviour.

Some of the important values highlighted by Confucius are :-

(1) Wisdom - This helps a man to think rationally and arrive at a balanced decision. It ensures that decision is not influenced by personal prejudices and cognitive bias.

Cg:- IAS Meenal Karnawal has redefined gift taking as she has requested people to gift her school supplies instead of flowers & chocolates.

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(2) Courage - It not only means absence of fear, but it means accepting the fear & still standing for the right thing.

eg: - Sanjukta Parashar, IPS has dealt with courage to tackle Insurgency in North east

(3) Compassion - The humans have innate ability to feel someone's pain & emotion - This must be upheld by every man, because compassion & kindness helps in creating a peaceful world

eg: - District collector of Umaria district has moved the AC of his cabin to nearby hospital for children was.

Thus Confucius - points towards certain universal moral values of man which must be adhered to.

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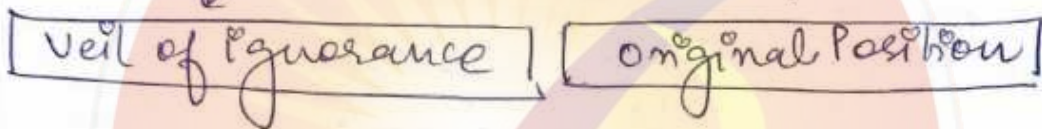
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c) A just society is a society that if you knew everything about it, you'd be willing to enter it in a random place - John Rawls (10 marks, 150 words)

John Rawls - has given his theory of justice in order to ensure a fair and transparent society. In order to arrive to his principle of justice he gives two important concept



- (1) He suggests that in order to create a just society - initial distribution of resources should be fair
- (2) To decide the principle of distribution every person must be behind veil of ignorance
- (3) This means one must be unaware about his own situation while formulating the principle of distribution.

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- (4) Original position means man must be unaware about anyone else's position as well
- (5) According to Rawls such arrangement will lead to establishment of principle of Justice - where most advantage is ensured to the least advantaged in society
- (6) This will help in ensuring a Just society
- (7) He also talks about difference principle - i.e. government must undertake affirmative action in order to ensure upliftment of weaker section.

This according to Rawls will help in creating a society which is Just. According to Rawls - Justice is fairness and he restricts it to initial fair distribution of goods.

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4. a) In the context of public administration, discuss the importance of effective persuasion to achieve the goals of administration? (10 marks, 150 words)

PM Modi during the recent civil servants day speech has held that - the civil servants in India have moved from being a rusted steel frame to a trusted steel frame. Signifying the importance of public administration in building society -

Persuasion - It is the ability to influence someone's decision making through :-

- (1) better communication
- (2) better alignment with the thoughts of receiver
- (3) such that the information falls in zone of acceptance of the receiver

Persuasion involves 3 components

logos - ie, reason



Ethos  
ie, emotions

Pathos ie, trust

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Importance of persuasion in Public Administration!

- (1) Manage law & order situation  
eg:- During mob violence an IPS needs to have good persuasion skill
- (2) It can lead to better implementation of policies & schemes  
eg:- PM Modi's Mann ki baat
- (3) It can lead to better behavioural changes  
eg:- swachh Bharat Abhiyaan & PM's appeal to fellow sanitation hygienists
- (4) Can lead to avoid panic situation  
eg:- role of civil servants during COVID
- (5) Can help in better response and save loss of life  
eg:- Role of civil servants during disaster relief

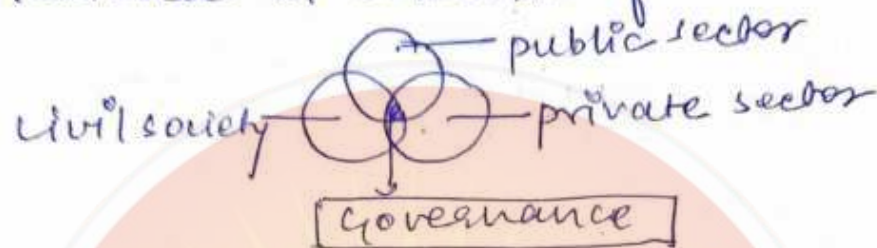
Thus persuasion can help in achieving goals of administration.

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b) Examine the impact of political attitude on ethical governance. How can a balanced political attitude ensure good governance? (10 marks, 150 words)

According to the World Bank governance goes beyond just government, instead it consists of -



Impact of political attitude on ethical governance :-

(1) Governance is a value neutral term; however when positive values & attributes are associated with it, it leads to → Good Governance

(2) One of the major attribute of Good Governance is Democratic attitude

(3) Political attitude on the other hand is based on -

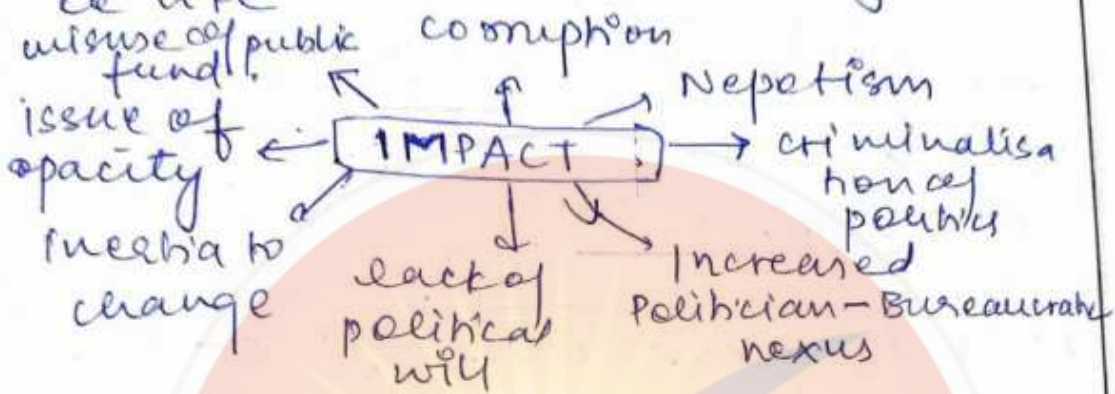
- (1) Abuse of power
- (2) Focus on money & muscle power
- (3) Use of unfair means to win

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- (4) election eqt-criminalisation of politics
  - (5) Culture of secracy
  - (5) Lack of accountability, etc
- This has led to challenges in governan-  
ce life



Thus there is a need for a balanced political attitude, steps taken:-

- (1) Right to Information Act, 2005
- (2) Institutions like - CVC, UC, etc
- (3) Lokpal & Lokayukta
- (4) 73rd and 74th Amendment act leading to decentralisation
- (5) Increase in use of Digital technologies eg:- e-governance initiatives

Thus balanced political attitude can lead to good governance by ensuring Transparency & Accountability

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5. a) Global power politics makes it difficult for nations to strictly adhere to values they profess. Critically discuss. (10 marks, 150 words)

Recently, India during the G7 meet has highlighted that geopolitical tensions and global power politics create more impact on the nations of Global South.

Global power politics :- Impact on nations :-

- (1) Making it difficult for nations to adhere to values they profess
  - ↳ We live in a globalised world impact in one part of world creates impact on other half as well
  - ↳ Multinational institutions eg:- UN, WTO etc. tend to propagate values of west
  - ↳ these are imposed on nations of Global South, which they must adhere to
  - ↳ eg:- Agriculture subsidies issue at WTO,
  - ↳ eg:- Recent climate change policies

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by developed nations eg! - EU's - carbon border Tax, JTEP, etc prevents nation from sticking to their own values.

(2) Global power politics! - does not Impact nation

↳ we no more live in a cold war era and nations outrightly reject the imposed values

↳ eg! - India has opposed carbon border tax, JTEP, etc

↳ eg! - India's oil purchase from Russia despite the USA sanction

↳ eg! - India's MSP policy under Peace deal

↳ eg! - India - Iran - Chabahar port deal despite CAATSA.

Therefore we can say that in this globalised world our domestic policy making are impacted to some extent but nation also tend to protect it's national interest by taking sovereign decision

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b) A Code of Ethics governs decision-making, and a Code of Conduct governs actions. Discuss. (10 marks, 150 words)

Mike Rowe is of view that "Ethics in public life is important, because unlike - morals, aptitudes, athleticism & charisma it's a choice"

In order to ensure Ethics in Public life there are two most popular ways:-

(1) Code of Ethics -

↳ It intends to guide the decision making of a person

↳ Ethics is a moral compass that helps a person to judge between right and wrong

↳ Potter Stewart - is of view that Ethics is knowing the difference between what is your right and what's the right thing to do

↳ Code of Ethics is imposed by society and to a large extent are self imposed

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eg :- V. sangham - decision to declare all his & his family's asset on public database

(2) Code of conduct :-

- ↳ These are rules and regulations of every organisation
- ↳ They aim to guide the behaviour and action of an individual
- ↳ They are imposed by the organisation
- ↳ Come with element of coercion i.e. punishment
- ↳ Therefore chances of adherence is more

eg :- Civil services conduct Rules for social media usage by the civil servants.

Thus, code of ethics is an internal guide for decision making while code of conduct guides human behaviour.

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Suggestions:

6. a) The Right to Information transforms the veil of government secrecy into a window of transparency. Examine. (10 marks, 150 words)

Right to Information Act, 2005 (RTI Act) is considered to be a sunshine legislation and is considered to be one of the best good governance initiative by the government.

### Provision:

- (1) Every individual has RTI (A-19)
- (2) The information must be provided within 30 days
- (3) If the information concerns life and liberty of a person it must be given in 48 hrs.
- (4) In case of delayed denial of information citizens can approach central/state information commissioner (CIC/SIC)
- (5) Every public authority must have a Public Information officer (PIO) to provide information/deny
- (6) certain information are exempted like those concerning :- National

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security, sovereignty & integrity, etc

**Aims** → ensure transparency  
→ openness  
→ improve credibility of public officers  
→ citizen-centric governance

- Issues** :-
- (1) Most of public authorities have no PIO
  - (2) Frivolous & fake RTI request
  - (3) Lack of proactive disclosure of information by public authority
  - (4) Misuse of exemption provision by public authorities
  - (5) Unwarranted delays & denials without clarification

In order to ensure efficacy of the RTI Act we need to

- (1) Penalise public authorities with no PIO
- (2) encourage proactive disclosure of info to avoid complains

this will help in strengthening the act.

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Suggestions:

b) Emotional intelligence empowers public servants to skillfully manage interpersonal dynamics, hence fostering a cohesive work culture. Discuss.  
(10 marks, 150 words)

It takes more than intelligence to make intelligent decision  
— Emerson

Through this Emerson signifies the importance of Emotional Intelligence i.e., EI.

Emotional Intelligence

It is the ability to manage, comprehend and control one's own emotion to avoid personal prejudices and cognitive bias in impacting decision

Role of EI in public administration

(1) It helps in motivating the colleagues during tough times  
eg - During demonetisation - public servants skillfully motivated bank officials

(2) It helps in better coordination and calculated response

eg - Response of Kerala Public Administration during 2018 floods

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(3) helps in ensuring a compassionate work culture

eg) - During COVID-19

(4) It helps in providing a strong leadership

eg) - E. Sreedharan after collapse of Pamban bridge

(5) helps in ensuring a competitive as well as innovative work culture

eg) initiatives like Sulaiman Campaigns by Prasant Nair

(6) It leads to better resource utilisation

eg) - Armstrong Paine - people's road

(7) leads to better socio-economic development

eg) - Smriti Sabarwal - Institutional delivery

Thus, EI can help foster not just a cooperative but also innovative work culture.

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## Section - B

Answer the following in not more than 250 words each: Each Question carries 20 marks (20marks x 06 = 120 marks)

7. You are an employee of an MNC. Your finances are in precarious condition with your mother admitted in a hospital and two school going children. One day, you read media reports that your friend Ramesh, cleared the Civil services and was allotted IAS service.

You remembered that many years back when you were at work, Ramesh called in distress to meet you. Upon meeting he told you that his attempts at UPSC Civil services preparation were over and he was tense because of that.

Being amazed by the news, you tried to figure out how Ramesh was able to clear the exam despite exhausting his attempts. For this, you investigated at your own level. After some research you came to know that he forged his identity papers, address proofs and other documents to take OBC reservation and made a false PwBD certificate from a doctor known to him.

You, being close to Ramesh, also know that he is neither an OBC nor a disabled person. You called Ramesh and asked him to be truthful and declare his wrongdoings. On this Ramesh offered you a well furnished flat in one of the reputed colonies of Pune along with the hospital bills of your mother being covered, if you do not disclose the case to any one.

- Discuss the ethical issues involved in the case.
- Evaluate the options available to you in the above situation.
- Which of the above will be most appropriate for you to take and why?

(20 marks, 250 words)

This case study presents the issue of cheating & forgery by Ramesh who has manipulated his details like - caste certificate & Disability certificate in order to get leverage in one of the most prestigious exams in the country i.e. UPSC.

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## Ethical Issues involved:

This case study presents following ethical issues

- (a) Lack of integrity on part of Ramesh
- (b) Against the Deontological theory of ethics - as it uses corrupt means
- (c) Based on principle of Hedonism as decision is guided by pleasure and pain
- (d) This is an example of cheating and forging of document
- (e) This is against the cardinal virtues of plato! - i.e. justice
- (f) May lead to inclusion-exclusion error
- (g) Disregard for hardworking & honest student
- (h) raise concerns over credibility of UPSC (a constitutional body)
- (i) Moral myopia - as Ramesh overlooks his deeds and offers flat to me

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② Options available to me in such conditions

(A) I will <sup>not</sup> confront Ramesh for his wrongdoings and accept the financial help & flat that he is offering me.

Implications

Positive

Negative

- ↳ It may help me pay my hospital bills for my mother
- ↳ help me afford a good flat in a prestigious colony
- ↳ help me afford better school for my children
- ↳ This will exhibit moral rotteness on my part
- ↳ I will be equally responsible for such corrupt act
- ↳ This may encourage him to carry on more such corrupt act

(B) I will threaten him with dire consequences and request him to disclose the information to UPSC pro bono, even if he doesn't agree I will do my part and

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not take any favours from him. But will not report him either

Implications

Positive

- ↳ I will not face cognitive dissonance
- ↳ will show responsibility on my part

Negative

- ↳ I may not disclose it to UPSC on his own
- ↳ I will lose the favours like flat & medical bill

(c) I will directly discuss with Ramesh and try to find out the truth, if he makes such offer - I will directly report it to the police authorities and will also notify UPSC about the same with some valid proof

Implication

Positive

- ↳ Shows integrity on my part
- ↳ I will be contributing to nation building by avoiding such corrupt people by getting into service
- ↳ Justice to hardworking student

Negative

- ↳ I may lose favours of flat & medical bills from Ramesh

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In any case, I will definitely chose the Third option - because

↳ It will reflect moral integrity

↳ Avoid law breakers to be a part of law makers

↳ Based on "Purity of means" as given by Gandhi

↳ This maybe one way of tackling corruption in such prestigious exam

↳ Will have deterrence effect on others who plan to do so

↳ Will ensure rule of law

↳ lead to a transparent recruitment mechanism

To avoid such intolerable act there is a need to ensure value education in children to avoid them from becoming corrupt in future.

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8. Passionate about the social service, you recently joined a Charity as a supply chain manager. The Charity is undertaking the distribution of Cervical cancer vaccines. It has also started media campaigns and enrolled celebrities, for raising awareness about the disease. The government also promoted the vaccines in a national campaign. You felt proud for joining the national cause. One day, Ravi, from the research department of ABC Corp, the company which produces the vaccines, comes to you and tells you that there are many irregularities in human trials of the vaccines. There is inclusion of poor and vulnerable tribal people in the trials, and in many cases there is a lack of the consent of the patients. Due to many side effects in vaccines, there have been instances of deaths of some patients. To your surprise he tells you that even the media houses and celebrities involved are aware of such malpractices who are choosing to turn blind-eye to the whole issue as they are paid handsomely by the ABC Corp. You raised the matter to the head of the Charity. He asked you to be silent on the matter as the Charity is being funded by a prestigious NGO which has a global appeal and also holds stakes in the ABC Corp. Besides losing your job, any negative news can hamper the national campaign also. He also said that if you remain silent then you will be transferred to a prestigious position in the ABC Corp along with a hefty appraisal.

- Discuss the ethical issues involved in the case.
- Evaluate the options available to you in the given scenario.
- In the light of the above case, suggest some measures to carry out the human clinical trials in an ethical manner.

(20 marks, 250 words)

The above is a case study of "Doctrine of double effect" where the corporation is negating the negative consequence of the malpractice in the vaccine manufacturing as it has a bigger purpose of "national campaign" to make people aware about cervical cancer & its implication.

(Don't write anything in this part)

# VAJIRAM & RAVI

(Don't write anything in this part)

(Don't write anything in this part)

- ① Ethical issues involved in the above case
- (1) Lack of integrity in corporate governance
  - (2) Against the principles of Vishve ethics as it violates Justice principle
  - (3) Self interest v/s Interest of society
  - (4) Profitability v/s social responsibility
  - (5) Moral muteness on part of the vaccine manufacturing company
  - (6) Violation of Rule of Law as there are irregularities, yet vaccines are sold
  - (7) Lack of responsibility on the part of celebrities - who chose to advertise despite knowing the truth
  - (8) Against corporate ethics
  - (9) Violation of Right to health which is a fundamental right under A-21 ( ~~TSR Subramaniam~~ ( Banahua Mukh' macha case )

Options available to me

(A) I will confront the head of the charity → explain him about the demerit of these vaccines → try persuading him to take strict action and if he doesn't agree - I will use media house to expose the fraud.



(B) or I can stay quiet - ignore the injustice & malpractices going on in charity and take the promotion and secure a better life

(Don't write anything in this part)

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(Don't write anything in this part)

(Don't write anything in this part)

## Implications

Positive | The only positive in this situation is that the campaign will not be hampered

- Negative - so many negative consequences
- ① lead to cognitive dissonance
  - ② Encourage corrupt practices
  - ③ more people will lose life
  - ④ cause lack of integrity

In any case I will always choose the 1st option and will definitely escalate the issue - based on Bhagavad Gita's principle of Nishkama Karma as this is the only right thing to do.

↳ Such kind of corruption and malpractices are driven by greed, lust for money + power and against common good approach as it may lead to more negative consequences than positives

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(Don't write anything in this part)

(Whitewash)

① To avoid such issue there is a need for :-

- (1) Proper laws & regulation in place dictating procedure for release of vaccines
- (2) A regulator in place to look for any kind of irregularities
- (3) Penalties & Punishments for violation of such laws
- (4) Regular audit and checking mechanism
- (5) The drug should be release in market only after proper approval by designated authority
- (6) Only licensed firms should be allowed to disburse such vaccines

To ensure safety and security of citizen there is a need for proper regulation to avoid such misap.

Students should not write anything inside the box

Introduction

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Presentation

Marks:

Suggestions:

(Don't write anything in this part)

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(Don't write anything in this part)

(Don't write anything in this part)

9. You have recently been appointed as an Additional Director of the Public Health Department. The Department is implementing a scheme of providing piped drinking water in mission mode. One day a man approaches you with a complaint that his house has not received the drinking water connection, despite work in his village being 100% completed on the papers. You called the village secretary to investigate the case and report to you. He reported that the work has really not been completed. You then investigated the other works of the same contractor and found out many discrepancies such as use of fake bills, supplying of stolen goods and fake completion letters of the works. You were amazed by the fact that even the experience letter of the contractor was fake and the clearances for his every work were only from the same two Engineers of your department. You prepared a detailed report and presented it to the Director. He advised you not to put the report on record as the contractor is a close aide of the Health Minister. If you withdraw the report, then after his retirement you will be promoted to the post of Director, otherwise you may be transferred to a remote place.

- Under the given conditions, what are the options available to you?
- Evaluate each of the options listed by you.
- What are the Ethical dilemmas faced by you while exercising your options?
- What mechanisms would you suggest for early detection and prevention of corruption in the public offices?

(20 marks, 250 words)

This case study presents multiple challenges like - <sup>①</sup> violation of principle of natural justice (by appointing close aide to post of contractor)

<sup>②</sup> Cheating & forgery (fake bills & certificates) and <sup>③</sup> lack of public service delivery (as 100% water supply shown on paper is not true)

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(A)

options available to me in such condition:

I option :- Discuss the case with director → show him the detailed report → persuade him to take action against the contractors → In case of no help from the director I will take the case to my seniors and ask them to take strict action against such lapses

II<sup>nd</sup> option :- Since the contractor is close aide of health minister I will take back the case and instead enjoy the perks such as - post retirement benefits

III<sup>rd</sup> option :- on finding such discrepancy I will blackmail the contractor & demand for bribe and will also not escalate the case to the director / further to seniors

## (B) Evaluation of each option:

1st option - implications

positive

- upholding rule of law
- ensuring principle of natural justice
- providing better public service delivery
- avoid conflict of interest

Negative

- may lead to tussel with seniors
- I may lose my job / transfer to remote area
- lose post retirement benefits

II & III rd option

In these two options there are no positive outcome whatsoever, it only has negative consequence as :-

↳ It may lead to erosion of trust in public office

↳ Promote culture of nepotism & favouritism

↳ This is against the Deontological theory of ethics

↳ Based on Bentham's hedonism principle.

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I will choose the first course of action in any circumstances.

② Ethical dilemmas faced by me :-

- (1) Personal ethics v/s professional commitment
- (2) Profit v/s responsibility towards public office
- (3) upholding rule of law
- (4) Public servant v/s political servant
- (5) whistle blowing v/s moral muteness
- (6) Conflict of Interest
- (7) Dedication to public service v/s political allegiance
- (8) concerns of villagers v/s personal profit & personal motives

⑤

Corruption has been defined as erosion of moral principles that not only leads to financial losses but also hampers efficiency of an organisation, to tackle this

# VAJIRAM & RAVI

issue there is a need for :-

(1) 2nd ARC recommends for-setting up of National Institute of Public Administration to ensure moral training.

(2) Hota committee - recommends use of Digital technology to improve transparency & accountability

(3) Santhanamm committee - has suggested for amendment in A-31 to take disciplinary action against corrupt official.

(4) we need to provide legal backing to citizen charters along with ensuring grievance redressal

There is a need to bring them the public offices as they form important part of Indian administrative system.

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Marks:

Suggestions:

(Don't write anything in this part)

# VAJIRAM & RAVI

(Don't write anything in this part)

10. You are the Superintendent of Police (SP) of a district. Recently an incident of rape and murder of a doctor occurred in your district leading to huge public outrage. There were protests organised by the doctors' fraternity in order to demand justice for the victim. You were trying to ensure the law and order remain intact in the district.

In the meantime media reports mentioned the perpetrator of the crime to be a civil volunteer of your department. This led to social media allegations against your department accusing the Police of favouring the accused.

Also, there were other rumours on social media like involvement of trainee doctors in the crime, renovation of the hospital to remove the evidence etc. To add fuel to the entire scenario, reports of circulation of the pictures of the victim also came. All this led to mob violence in the city. The mob disrupted the peaceful protest of doctors and also broke the hospital equipment and beds etc.

You received a call from the Commissioner of Police to take necessary action as the progress in resolving the case is being reported to the Chief Minister directly.

- Discuss the ethical issues involved in the case.
- What course of action would you take to maintain law and order?
- What steps have been taken by the government to ensure safety of women at the workplace? Suggest some additional steps that can be taken.

(20 marks, 250 words)

The above case study highlights the horrifying reality of Indian society where today even after 75 years of India's Independence women continued to be ruled by Patriarchal society leading to heartwrenching incidents like rape, sexual assault and harassments at workplace.

## (A) Ethical issues involved :-

- (1) Lack of ethical and moral standards in society
- (2) Against constitutional morality
- (3) This is a heinous crime which does not fit in any ethical theory
- (4) Crime against humanity
- (5) The involvement of convict as a civil volunteer in police department
- (6) The lack of morality on part of media - as they circulated the image of the victim
- (7) Issue of hyperactive & over emotional crowd management
- (8) Miscreants & mischievous people taking undue advantage of situation leading to mob attack on the hospital
- (9) Since healthcare is an essential service - doctors on strike can ham-

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(Don't write anything in this part)

- per this service delivery

(8)

Being SP of the district I have the moral, legal as well as constitution -al responsibility to ensure law & order in the city. I will take following course of action

- (1) Go to the hospital and first hand investigate the crime scene myself with my team
- (2) Forensic team - to accompany in order to ~~and~~ look for any and every evidence
- (3) Collect CCTV footage from every corner of the hospital to properly study the case
- (4) Ask IT cell and request home ministry to take down the videos & photos online
- (5) request for Internet shutdown for few days to avoid hoax
- (6) Address a press conference myself assuring people

(Don't write anything in this part)

## VAJIRAM & RAVI

(Don't write anything in this part)

(Don't write anything in this part)

for fair trial and course of action  
(b) Request central & state govern-  
ment for CBI inquiry

These crimes cannot be solved through legal procedure once it has been committed - instead it requires entire moral overhaul of the society to stop such heinous crime at first place

(c) Steps taken by government:

- (1) Zero FIR - to allow women to register a crime outside jurisdiction of any police station
- (2) Vishaka Guidelines of Supreme Court 1997
- (3) Prevention of sexual harassment at work place Act 2013
- (4) Setting up internal complaints committee in every organisation

(Don't write anything in this part)

# VAJIRAM & RAVI

(Don't write anything in this part)

(B) Nirbhaya fund - to ensure women safety infrastructure

However we haven't been able to contain such crimes & 10 years

apart we've just moved from

Nirbhaya → → Abhaya

steps needed:

① Value based education

② Focus on creating stronger children than repairing

broken men

③ There is a need for surveillance at work place eg! CCTV in black spots

④ Proper safe restrooms, washrooms to avoid such crimes

It's high time we need to stop act like mere spectators & act against such crimes to stop them from happening

Students should not write anything inside the box

Introduction

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Presentation

Suggestions:

(Don't write anything in this part)

# VAJIRAM & RAVI

(Don't write anything in this part)

(Don't write anything in this part)

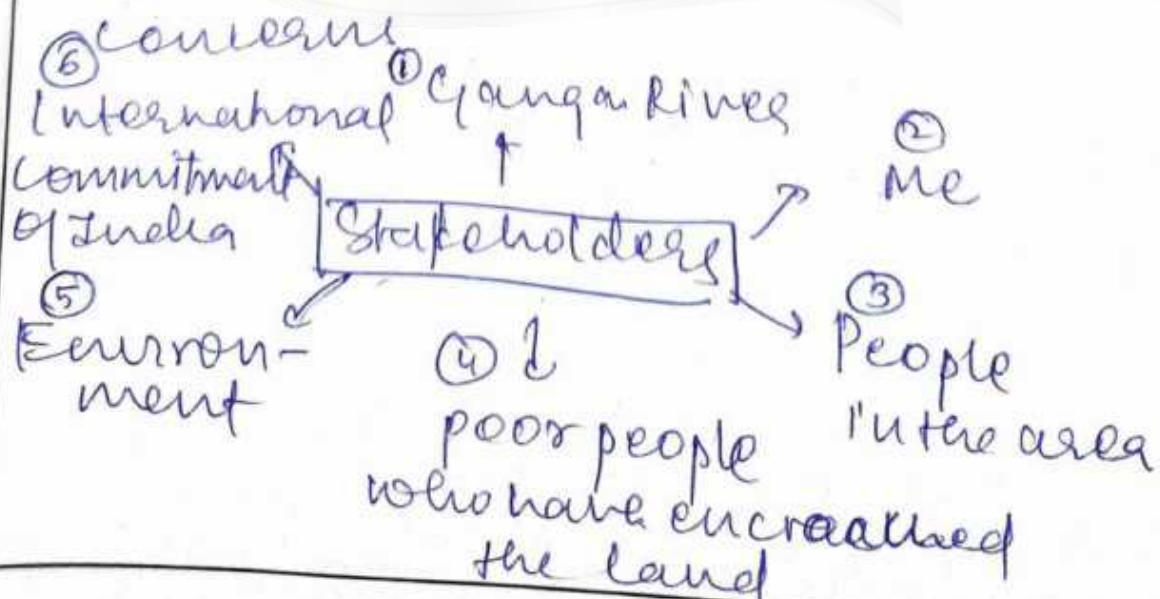
11. You are the District Magistrate (DM) of a district in the state of Uttarakhand. Ganga river flows through that district. Though the river is considered sacred by millions, it has started facing some ecological challenges. For example, in your district, the pollution of the river by dumping of untreated sewage, industrial and domestic waste etc. is rampant, leading to turning the river's colour black. The banks of the river are used by the people of districts for idol immersion and last rites of the departed, which add to the pollution load in the river. Many environmentalists have raised the concerns that its biodiversity has reduced considerably due to high pollution.

Meanwhile, the banks have been encroached on by the poor people of the district as well as migrants. This has led to building of domestic establishments on the river floodplains. Migrant workers demand lower salaries, so the factories with high labour demand have also relocated near the floodplains of the river. Recently the High court of the state has declared the river as a living entity and given it legal rights. It has also ordered you to clear all the encroachments on the bank of the river in your district. Also, the environmental degradation taking place along the river is gaining national attention due to widespread coverage in the media.

- What are the Ethical dilemmas faced by you while following the court order?
- What course of action will you take to follow the order?
- What steps can be taken in the long run to maintain ecological sustainability of this river ecosystem by the district administration?

(20 marks, 250 words)

The above case study presents a complex challenge to balance between spiritual & cultural attributes with the environmental



# VAJIRAM & RAVI

(Don't write anything in this part)

(a)

Ethical dilemma faced by me  
in such case

- (1) Environment sustainability vs industrial growth & development
- (2) Rights of people vs rights of the mines
- (3) Cultural aspect vs environmental aspect
- (4) Professional ethics vs Communitarian ethics
- (5) Constitutional morality vs religious doctrines
- (6) Rights of migrants vs responsibility of industries

(b)

In such a situation my course of action will be guided by

- (1) Altruism
- (2) Stewardship ethics
- (3) Following the golden mean
- (4) Upholding rule of law

(Don't write anything in this part)

# VAJIRAM & RAVI

(Don't write anything in this part)

(Don't write anything in this part)

(5) Inclusive as well as sustainable development

I will first clearly study the case  
look into the sources of pollution  
compliance  
burden  
number of people  
settled in the  
floodplains

Request the  
district administration to provide  
an alternate land for rehabilita-  
tion of migrants

Prepare a detailed report on the  
lapses on part of industries -  
Send them notice to ensure  
compliance with environmental  
regulation

Give them time of 3 months to  
get the regulations in place

Persuade people to stop burning  
dead bodies on bank of river

# VAJIRAM & RAVI

and will educate them from religious point now it's impacting health of river Ganga

This will help me in balancing

Industrial growth

Environmental concerns

cultural aspects

and will help me in upholding orders of Supreme Court

☺

In order to ensure sustainability of river ecosystem in long run

following measures can be taken:-

(1) Polluter pay principle - to penalise the industries who pollute the rivers

(2) Extended responsibility on part of industries to clean the mess they have created

(3) Community participation.

(Don't write anything in this part)

# VAJIRAM & RAVI

(Don't write anything in this part)

(Don't write anything in this part)

(4) Avoiding setting up of industries in ecologically fragile geography

(5) Proper waste treatment plant

(6) Implementation of Aash Ganga  
Subsidive model for other rivers as well

This will ensure sustainability in longer run

VAJIRAM & RAVI

Students should not write anything inside the box

Introduction	Suggestions:
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Marks:	

# VAJIRAM & RAVI

(Don't write anything in this part)

12. You are the principal of a school located in a tier 2 city. One day the parents of a child approached you complaining that their 4 year old girl has been sexually assaulted by one of the attendants in the school washroom. Considering it a very serious matter, you promptly raised the issue to the management. However they paid no heed to it considering it as a fabricated case to destroy the reputation of the school.

Two days later, the parents of another girl along with a local politician came with a similar complaint. While you were trying to get details of the matter, the news of the assault spread throughout the city. This led to widespread protests by the locals. To add fire to the scenario, the political parties also declared a bandh throughout the state.

You decided to raise the matter again to the management, but again they asked you to remain silent as the reputation of the school was at stake. You requested them to constitute a committee to carry out a detailed enquiry into the whole matter, but to your surprise they straightaway denied it and instead asked to cover up the whole issue. They also offered to promote you to the management board and raise your salary, provided you handle the matter effectively.

- What are the Ethical dilemmas faced by you in the above scenario?
- Evaluate the options available to you in the given scenario.
- What are the measures taken by the Government to prevent sexual offences against children? What additional steps can be taken to make the school environment safer for children?

(20 marks, 250 words)

The above case study not just presents a serious challenge of sexual harassment of girl child in school premises but also sheer negligence on part of management who is ignoring such serious issue outrightly.

(Don't write anything in this part)

# VAJIRAM & RAVI

(Don't write anything in this part)

(Don't write anything in this part)

- (A) Ethical dilemma faced by me &
- (1) Professional commitment v/s personal ethics
  - (2) Stake of reputation v/s stake of so many girl child
  - (3) Conflict of interest
  - (4) Moral neuteness
  - (5) Lack of responsibility
  - (6) Issue of safety of child at such young age
  - (7) Ignorance on part of management
  - (8) Mental & Physical well being of school going children

(B) In such case there are two options available to me

# VAJIRAM & RAVI

(Don't write anything in this part)

Option I :- Obey the administration and try to hide the case

Implication

Positive

- School reputation will be saved
- I will be promoted

Negative

- The most evil course of action
- Might lead to more girls being assaulted further
- Discourage such acts
- Lead to cognitive dissonance

Option II :- I will escalate the issue